



MBN-010-003201

Seat No. _____

M. B. A. (Sem. II) (CBCS) Examination

April / May - 2018

CCT - 10201 : Organizational Behaviour

Faculty Code : 010

Subject Code : 003201

Time : $2\frac{1}{2}$ Hours]

[Total Marks : 70

- 1 Define Organizational Behavior. What are the challenges of the changing world a manager has to face in relation to organizational behavior ? 14

OR

- 1 Explain the work stress model, a manager observe in a competitive multinational company and what strategies manager can use in coping the same ? 14

- 2 (a) What is Perception? Give the process of perception in detail. 7

- (b) Define Personality. What are the factors determining personality ? 7

OR

- 2 (a) Explain the nature of "Groups". Give details of various types of Groups. 7

- (b) What do you mean by "Teams"? What are the various issues involved in Team Dynamics ? 7

- 3 What is Motivation? Write different theories of Motivation in detail. 14

OR

- 3 What is Organization Behavior? Explain the objectives and importance of O.B. in organization. 14

- 4 (a) Write a note on Attitudes and Values in OB. 7
(b) Write a note on Organization Change in detail. 7
- OR**
- 4 (a) What is Conflict? Explain various levels and sources of conflict. 7
(b) Define leadership and give various styles of leadership. 7
- 5 Write short notes : (any **two**)
- (a) What is managing international workforce and cross cultural communication ? 7
(b) Can organization prevent resistance to change? If yes, how ? 7
(c) Define Organizational Development and write the pre-requisites for OD. 7
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